Tamil Nadu Public Service Commission

Tender No.744/2026 , Dated. 10.09.2026

Limited Tender for Provision of supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks (4G/5G) for the Examinations conducted by the Commission on rental basis.

Tender Publishing Date and Time	**3.00 pm on 10.09.2026**
Tender Document Download-Start Date and Time	**3.01 pm on 10.09.2026**
Bid Submission- Start Date and Time	**10.00 am on 11.09.2026**
Clarification on the Tender Document	**11.30 am on 15.09.2026**
Bid Submission- Closing Date and Time	**3.00 pm on 24.09.2026**
Bid Opening Date and Time	**3.30 pm on 24.09.2026**

Notice Inviting Tender

Sealed Tenders in the prescribed format are invited from the reputed firm for Provision of supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks (4G/5G) for the Examinations conducted by the Commission on rental basis for a period of one year or payment upto Rs.25 lakhs (including GST) whichever is earlier.

For queries relating to the Bid Submission, bidders shall contact either by email: menaga1210@tn.gov.in or by Ph No: 044-25300305.

Authorized Signatory of the Bidder with Office Seal

I. ABOUT TNPSC

(a) Background:

Tamil Nadu Public Service Commission, as mandated by the Constitution of India, conducts examinations for appointment to the services of the State. Its mission is to ensure a free, fair and transparent recruitment process for the State Civil Services, by leveraging information technology solutions, constantly update its recruitment methodology, suitably advice the Government on all the matters relating to the service conditions of the public servants and safeguard the interest and integrity of public servants.

(b) Objectives:

This tender is floated for selecting a well experienced firm for Provision of supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks for the Examinations conducted by the Commission on rental basis for a period of one year or payment upto Rs.25 lakhs (including GST) whichever is earlier.

II. SCOPE OF WORK:

About the Software:

The GPS e-Locks system is being provided with **the Supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks (4G/5G) for the Examinations conducted by the Commission on rental basis**. The GPS e-Locks software comprises the following modules:

1. Provide robust, tamper-evident electromechanical GPS-e-locks suited for containers, trucks, chartered vehicles.

2. Perform vehicle-lock mapping, tying each unique device ID to the specific transport vehicle or permit.
3. Ensure continuous device upkeep, battery management, and replacement of faulty units
4. Offer a web-based dashboard and mobile application for live tracking of route, speed, and geo-fencing compliance.
5. Configure automated instant alerts for unauthorized unlocking, route deviations, or physical tampering.
6. Provide waterproof GPS electronic locks with high-capacity rechargeable batteries.
7. Supply all required accessories, charging cables, Adaptors, RFID cards and user manuals
8. Deploy a cloud-based web and mobile management platform for tracking and control.
9. Create administrator and user roles with secure permission levels and authentication (like RFID etc.,).
10. Train client administrators and field users on software operation and emergency unlock procedures.
11. Provide ongoing technical support, system maintenance, and management reporting (audit logs of time, user, and location).
12. Technician of the vendor should test the working condition of all locks and RFID cards and submit the functional report to the concerned section of the Commission.
13. Send the link to verify the location, charging condition, GPS signal, etc.,
14. Verify the battery charging condition, live location and Active / Inactive mode of GPS-e-Locks.
15. Verify the data updation, lock / unlock operation and GPS signal On and Off for GPS-e-Locks.
16. Ensure the live status of GPS-e-Locks displayed in the monitoring dashboard (Mapping and Tracking).
17. Generation of report regarding lock / unlock operation and GPS signal On and Off for GPS-e-Locks.

18. Install Software with customised dashboard controlling features with Administrator control by the technical team of the vendor at the Commission's office with a demo and training to be imparted to the staff deputed for operations.

19. Ensure the availability of the authorised technical person of the Service Provider after the complete of Examinations conducted by the Commission along with monitoring committee support so as to clarify and resolve the queries regarding the dashboard controlling aspects.

20. If any technical issues arise, the vendor should respond immediately to the Commission.

21. The vendor is responsible for the products of GPS e-Locks, accessories and the software.

22. If any of the GPS-e-Locks / accessories get damaged during the warranty period, the same may be replaced/repaired by the vendor.

23. Provide Live tracking that can show real time vehicle progress.

24. The vendor should update the software pertaining to the GPS-e-Locks and to take necessary steps to avoid the issues related to network, connectivity, loss of data updation and server etc., in connection with the examination conducted by the Commission. The vendor should fulfill the above said requirement of TNPSC at the time of need.

III. TERMS AND CONDITIONS:

1. The service provider should necessarily engage an experienced professional for Operation of the GPS-e-Lock.
2. The completion of Operation of the GPS-e-Lock should be provided simultaneously without any break up of the contract **period of 1 year** and subsequent extended period if any.

3. An experienced professional should be nominated to the Office of TNPSC throughout the contract **period of 1 year** and during the period of extension if any.
4. The prices/rates quoted shall be firm and not subject to any change for the Redevelopment of the application as well as for the Annual Maintenance throughout the period of the contract and subsequent extension of the period of contract if any.
5. The service provider must be conversant in both English and Tamil language to facilitate communication and understanding.
6. The service provider should have an operational experience in Chennai to ensure familiarity to local contexts and requirements.

A) <u>Confidentiality:</u>

1. The service provider shall be required to undertake full responsibility of the safe custody and security of data provided by TNPSC and shall ensure absolute confidentiality of the data. It shall be ensured that there is no transmission of content in any form to any individual or Institution outside the purview of Redevelopment of this Software.
2. The service provider shall adhere to data protection and privacy policies followed by TNPSC and the Digital Data Protection Act, 2023 and subsequent rules thereof.
3. The service provider and their personnel shall not, either during implementation or after completion of the project, disclose any proprietary or confidential information relating to the services, agreement or the TNPSC's business or operations without the prior consent of the TNPSC. The legal liability for breach of confidentiality by the service provider and its employees solely lies with the service provider.

B) General Conditions:

1. Only those Agencies which in the individual capacity, satisfy the eligibility criteria need to quote for this tender and the bids submitted by the bidders who do not fulfill the eligibility criteria will be summarily rejected.
2. TNPSC will award the contract to the bidder whose Tender has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the bidder is determined to be competent to execute the job satisfactorily. TNPSC shall however not bind itself to accept the lowest or any bidder, wholly or in part.
3. Entire activities shall be done by the successful bidder themselves and it should not be outsourced.
4. Taxes as applicable shall be deducted at source.
5. The bidder should enclose copies of documents substantiating their claim in this tender document, failing which the tender will be rejected without any further intimation.
6. Page reference for the enclosed documents shall be made in the respective places of the eligibility conditions and other conditions, wherever necessary.
7. No amount shall be claimed other than that mentioned in the Price Bid for the work.
8. The Agency shall not sublet whole or part of the work to any other Agencies.
9. The TNPSC shall have the right to issue addendum to tendered documents to clarify, amend, modify supplement or delete any of the conditions, clauses or items stated therein. Each addendum shall form a part of the original invitation to tender.
10. Resolution of the Company (if the Tenderer is a Company) authorizing the person signing the Tender, to sign the Tender on behalf of the Company is to be provided.

11. **Taxes and Duties**:- The bidder shall be entirely responsible for all taxes, duties, license fees, etc, incurred until delivery of the Contracted Goods & services to the Institution. No tax or duty will be payable by the Institution. If there is any enhancement in the taxes, duties, license fees etc, during the service period, the enhanced expenditure will be paid by the Institution.
12. The Bidder(s) are required not to impose their own terms and conditions to the bid and if submitted, it will not be considered as forming part of their bids. The decision of the TNPSC shall be final, conclusive and binding on the Bidder(s).

IV. ELIGIBILITY CONDITIONS:

1. The bidder should be a company registered under the Indian companies Act 1956/2013
2. The average minimum annual turnover of Rs.5 lakhs for the last three accounting years between 2022-2023, 2023-2024 and 2024-2025.
3. The bidder must have completed at least 3 years of operation in the field of GPS-e-Locks in Central or State Government departments/ Public sector / Universities / Deputed Government Institutions.
4. The bidder should have ability to supply minimum of 40 GPS-e-Locks for a specific examination.
5. Joint Ventures and Consortium are not allowed to participate in the Tender.
6. The bidder should have valid PAN/TAN number and GST number.
7. The bidder should have Registered Office / Operating Branch at Chennai, Tamil Nadu. If it is not in existence at the time of bidding, it shall be established within 30 days, after signing / entering into agreement with TNPSC.

8. The company should not have been blacklisted by any State Government / Central Government /PSU for any reason and given necessary certificate from their letter head.

9. All the above eligibility conditions are mandatory and the agencies not fulfilling even any one of the above conditions shall not be considered and the bids received from such bidder shall be summarily rejected. Bidder has to attach relevant required supporting documents as proof for each infra. (as per Annexure-I).

10. Bidder who satisfies all criteria mentioned above and submitted their bid with EMD shall to consider on technically qualified and eligible for opening of financial bid.

V. CLARIFICATIONS AND AMENDMENTS TO TENDER DOCUMENT

1. During the process of evaluation of Bids, TNPSC may, at its discretion, ask Bidders for clarifications on their bid. The Bidders are required to respond within the prescribed time frame for any such clarification. In case of non-compliance, their bids will be disqualified and rejected without further notice.

2. TNPSC may for any reason, modify the Tender Document from time to time. The amendment(s) to the Tender Document, if any, would be clearly spelt out hosted on the website as provided in the document and the bidders may amend their bids due to such amendments.

VI. EARNEST MONEY DEPOSIT (EMD):

1) The bidder should enclose the bid security (EMD) of Rs.25,000/- (Rupees Twenty Five Thousand only) in the form of Demand Draft drawn in favour of **"The Secretary, Tamil Nadu Public Service Commission, Chennai-600 003"**.

2) EMD of the successful bidder will be adjusted in the Security Deposit.

3) The Earnest Money will be forfeited on account of one or more of the following reasons:-

i. Bidder withdraws its Bid during the validity period specified in Tender Document.

ii. In case of a successful bidder, the said bidder fails to sign the Agreement in time.

4) Earnest Money Deposit (EMD) of all unsuccessful bidders would be released by TNPSC to the bidder being notified as being unsuccessful.

5) The EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.

6) Successful bidder shall accept the work order within 2 days of receipt of work order. Otherwise, the EMD will be forfeited.

VII. SUBMISSION OF BIDS:

The tenders should be submitted in two sealed covers:

Cover-I: It should be super scribed as "**Technical Bid**" and should contain the signed Tender Document and Annexure-I (duly filled in and signed) along with the copies of documentary evidence substantiating the claims in respect of each and every item mentioned in the Annexure-I.

[No price details shall be given in this envelope. Violation of this would result in invalidation of Tender. The EMD shall be enclosed with the envelope marked as "Technical Bid". A check list for Technical Bid is given in the Annexure-I]

Cover-II: It should be super scribed as "**Financial Bid**" and contain only Price Bid (Exclusive of Tax) as in Annexure –III

Note: - The above said two covers containing Technical Bid and Financial Bid shall be placed in the main sealed envelope super

scribed as **"Sealed Tenders for the provision of supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks for the Examinations conducted by the Commission on rental basis"**. This should be addressed to **The Controller of Examinations, TNPSC, Chennai - 600 003**. The tender documents complete in all aspects shall be dropped in the Tender Box kept in the Reception of Office of the TNPSC, Chennai – 600 003 on or before 24.09.2026 at 3.00 pm.

VIII. OPENING OF BIDS:

The bids received shall be opened on 24.09.2026 at 3.30 pm.

IX. EVALUATION OF BIDS:

a) Technical evaluation

i) The technical eligibility of the bidder will be evaluated against the eligibility criteria, other terms and conditions mentioned herein, before opening of financial bid.

ii) During the process of evaluation of Bids, TNPSC may, at its discretion, ask Bidders for clarifications on their bid through e-mail / telephone / meeting or any other mode of communication. The Bidders are required to respond within the prescribed time frame for any such clarification. In case of non compliance, their bids will be disqualified and rejected without further notice

b) Financial evaluation

i) The financial bids of those bidders who have been found to be technically eligible will alone be opened. The Financial bids of ineligible bidders will not be opened.

ii) The Bidder with the lowest rate would be awarded with the contract, subject to the fulfillment of tender conditions given in this tender document.

X. VALIDITY OF BIDS:

The bids submitted for this tender shall be valid for 6 months from the date of submission of tender.

XI. LATE BIDS

Bids received after the due date and the specified time (including the extended period, if any) for any reason whatsoever, shall not be entertained and shall be returned unopened. TNPSC shall not be responsible for any postal delay or non-receipt/ non- delivery of the documents. No further correspondence on the subject will be entertained.

XII. ACCEPTANCE OF BIDS

The bids of only the bidder who has quoted the lowest rate shall be considered for the award of the contract, subject to the conditions that the Tendering Authority reserves the right;

1. To enter into negotiation with such bidders with a view to get the best possible, efficient and cost effective solution.
2. To award this contract either to one or more bidders at the negotiated final rate.
3. To draw and maintain a panel of bidders at the negotiated final rate so as to award this contract to any bidder as the Commission may deem fit and necessary.
4. To reject any tender without assigning any reason whatsoever.

XIII. NOTIFICATION OF AWARD OF CONTRACT

TNPSC will notify the successful bidder in writing that its bid has been accepted. The notification of award will constitute the formation of the contract.

XIV. SECURITY DEPOSIT

a. A security deposit amount at 5% of the bid/contract value shall be paid by the successful bidder within a period of 2 weeks after the notification of award of contract.
b. The Security Deposit amount will be refunded to the successful bidder on completion of Contract Period subject to satisfaction of TNPSC. Such completion would be arrived at when the entire Scope of Work is executed by the bidder as per the Contract Agreement and as per Order(s) issued by TNPSC from time to time. The security deposit amount will not earn any interest.
c. The Security Deposit will be forfeited if the successful bidder fails to deliver the services as per the Request for Quotation (RFQ) or due to the non performance of the contracted obligation during the contract period.

XV. RIGHT TO TERMINATE THE PROCESS

TNPSC reserves the right to annul the Tender process, or to accept or reject any or all the Bids in whole or part at any time without assigning any reason and without incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

XVI.PAYMENT

1. Payment shall be made based on the negotiated final rate agreed to in writing by the bidder.
2. Payment of the negotiated final rate shall be made on completion of provided with uninterrupted software support to ensure the smooth conduct of examinations and the secure monitoring of chartered vehicles transporting confidential examination materials by the bidder.
3. The payment will be made as deposit for the devices as one time. Payment as rental charges will be made after completion of all activities related to examinations scope of this tender document.

4. The office of TNPSC will deduct Service/Income Tax and other statutory taxes at Source as applicable from time to time.
5. No payment shall be made in respect of any other minor alterations / changes (if needed) in the scope of development of the application which may be specified by TNPSC.
6. The payment shall be made by "Electronic Fund Transfer (EFT) / e-payment/ECS/Cheque. The Service providers are therefore requested to indicate their Bank Account Number and other relevant details in the offer / bill (s). The bidder must submit their Banker's name, address, Type of Account & Account Number and IFSC etc. Service providers are required to submit an authorization form duly signed for e-payment to them.
7. Rates charged by the service provider for the services performed under the contract shall not be higher than the negotiated final rate agreed to in writing by the bidder.

XVII. PENALTY

1. If any of the stages specified, either not completed or not completed satisfactorily as per the approved time schedule, forming part of the contract agreement due to reasons solely and entirely attributable to the Selected Bidder and not in any way attributable to the delay on the part of TNPSC, a penalty @ 1.0% of the bid value of the delayed stage of the item, per day (subject to maximum 10%) may be imposed and accordingly the time for the next stage be reduced by the TNPSC, to account for the delay.

2. If the delay or non-performance adversely affects TNPSC in any manner, the Security Deposit will be forfeited and other legal action would be initiated as per terms and conditions of Contract. TNPSC may rescind this part of the Contract and shall be free to get it done from any other Agency at the risk and cost of the selected bidder.

3. If the bidder withdraws or alters the bid before expiry of the bid validity period, TNPSC may take the decision to forfeit the EMD and debar it from participating in future tenders.

4. If at any future point of time it is found that the bidder has submitted information which is factually incorrect or if the bidder does not fulfill any of the contractual obligations, the TNPSC may take a decision to cancel the contract with immediate effect, and/or debar the bidder from bidding prospectively in this and all other tender procedures for a period to be decided by the TNPSC and take any other action as deemed necessary. The penalty with respect to its time period shall be quantified by the TNPSC at its own discretion/ satisfaction**.**

XVIII. TERMINATION OF CONTRACT

It may also be noted that, in the event of the contractor backing out midstream without the explicit consent of the TNPSC, the contractor shall be liable to reimburse the TNPSC for any additional expenditure incurred at higher rates vis-à-vis the rates contracted with the contractor. Such expenditure may have to be incurred by the TNPSC to ensure uninterrupted software support for the smooth conduct of examinations and the secure monitoring of chartered vehicles transporting confidential examination materials during the remaining period of the contract through alternative arrangements. The aforesaid act of backing out shall automatically debar the firm from entering into any future dealings with the TNPSC.

XIX. FORCE MAJEURE

Neither TNPSC nor the Service Provider shall be liable to the other for any delay or failure in the performance of their respective obligations due to causes, contingencies beyond their reasonable control such as:

a. Natural phenomena including but not limited to earthquakes, floods and epidemics
b. Acts of any Government authority domestic or foreign including but not limited to war declared or undeclared.
c. Accidents or disruptions including, but not limited to fire and explosions.

XX.FRAUDULENT/CORRUPT/COLLUSIVE/COHESIVE PRACTICES

The Selected Bidder and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the process of work assigned to them. Notwithstanding anything to the contrary contained in this Request For Proposal, TNPSC shall reject a proposal without being liable in any manner whatsoever to the Selected Bidder, if it determines that the Selected Bidder has, directly or indirectly or through an agent, engaged in any form of fraudulent/corrupt/cohesive/collusive practices, in the process. In such an event, TNPSC shall, without prejudice to its any other rights or remedies forfeit and appropriate the Performance Security

XXI. ARBITRATION & JURISDICTION

In case of any dispute, the matter will be referred to a sole Arbitrator to be appointed by the Controller of Examinations, TNPSC, under the "Arbitration and Conciliation Act-1996". The arbitration shall be held in Chennai, Tamil Nadu, India and the language of arbitration shall be English. The Courts at Chennai alone shall have jurisdiction in the matter.

P.T.O…..Annexures

Annexure-I

Technical Bid/Eligibility Criteria (Check list)			
SI. No.	**Eligibility Condition**	**Yes/No (If No, Specify Reason)**	**Remarks/ Page Reference**
1.	Is the Firm/ Company registered in India (Proof to be enclosed: Certificate of Incorporation of the Company / Firm)		
2.	Annual Turnover of the Company for the past 3 years (2022-2023, 2023-2024 and 2024-2025) (Proof to be enclosed: (e.g. Certificate from its Chartered Accountant)		
3.	Whether the bidder has completed at least 3 years of operation in this field of GPS-e-Lock in Central / State Government or departments or Public sector or Universities or reputed Government Institutions. (Proof to be enclosed) (e.g. Copy of Work Order, Bills)		
4.	Whether the Bidder has provided 40 GPS-e-Locks (4G/5G) for the specific examination?		
5.	No. of similar Projects done (Details of projects have to be furnished)		
6.	Do you have valid GST Registration No.? (Proof to be enclosed: (e.g. Copy of GST Certificate)		

7.	Do you have valid PAN / TAN Number? (Proof to be enclosed: (e.g. Copy of PAN /TAN Number)		
8.	Do you have Registered Office / Operating branch at Chennai? (Proof to be enclosed: (e.g. EB Bill, Lease Document, Telephone Bill)		
9.	Have you ever been black-listed by any Government Organization /Department /PSU any other Agency on the day of bid Proof to be enclosed: (Self Declaration Annexure-II)		
10.	Have you enclosed DD for EMD (DD No. & Date for the amount of Rs.25,000/-)		
11.	Have you submitted Financial Bid in a separate cover (Cover-II)		
12.	All the pages of the tender documents are signed by the authorized signatory?		

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Note:

Copies of documentary evidence are to be enclosed substantiating the claims in respect of each and every item mentioned in this Annexure-I

Annexure-II

Certificate of Undertaking

[On the Letter head of Bidder duly signed by the Authorized Signatory with seal]

1. I/ We have read the tender documents completely and understood the requirements and conditions laid down in it. We certify that our firm is eligible to participate in this tender as per the eligibility criteria specified in this tender document. I/ We will abide by the tender terms and conditions given in the documents.

2. I/ We have not been blacklisted by any State/Central/Other Government Institutions, Central/State recruitment agencies sate/ central Universities as on the date of Submission of bids.

3. I certify that neither the firm nor its proprietors/directors is under any enquiry, investigation, vigilance proceeding, or disciplinary proceeding by any competent authority as on the date of submission of the bid.

Annexure-III
Financial Bid

[On the Letter head of Bidder and should be separately sealed as per instruction]

Reference No. :
Date: FILE No. :

To
The Controller of Examinations,
Tamil Nadu Public Service
Commission, TNPSC Road,
Chennai – 600 003.

Sir,

I hereby submit our price bid for the Contract as indicated in the Tender No.744 /2026, Dated. 10.09.2026. The amount quoted as follows:

Sl. No	**Item of Work**	**Rate in INR** (Exclusive of the taxes applicable)	**Rate in words**
1	Cost for GPS e Lock as mentioned in scope of work on rental basis per service.		

Note :-

The rate in this financial bid shall be quoted in respect of all the activities taken as a whole.

The bidder who has quoted the lowest amount in all categories may be treated as L1 Bidder.

The rate shall be exclusive of the Taxes applicable. The Taxes Applicable are as follows:-

S. No	Name of the TAX	% applicable
1.	CGST	
2.	SGST	
3.	…… Specify	

Annexure-IV

BID COVERING LETTER

To:

The Controller of Examinations,
Tamil Nadu Public Service
Commission,
Chennai – 600 003.

Dear Sir,

Sub: **Provision of supplying of Uninterrupted Software Support and Secure the Monitoring of Confidential Materials Carrying in the Charted Vehicles through GPS-e-Locks for the Examinations conducted by the Commission on rental basis.**

1. Terms & Conditions

1.1. I/ We, the undersigned Bidder(s), having read and examined in detail the specifications and all bidding documents in respect of this Tender do hereby propose to provide services as specified in the bidding document.

1.2. I/ We, the undersigned Bidder(s) having submitted the qualifying data as required in your Tender, do hereby bind ourselves to the conditions of your Tender. In case any further information/ documentary proof in this regard before evaluation of our bid is required, I/We agree to furnish the same on demand to your satisfaction.

2. Rates & Validity

All the rates mentioned in our proposal are in accordance with the terms as specified in bidding documents.

3. Bid Pricing

I/ We further declare that the rates stated in our proposal are in accordance with your terms and conditions in the bidding document.

4. Earnest Money

I/We have enclosed the earnest money as required in case of default it is liable to be forfeited in accordance with the provisions enumerated therein.

5. Declaration

I/ We hereby declare that my/ our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of my/ our knowledge and belief and nothing has been concealed therefrom.

Thanking you,

Yours faithfully,

(Signature)

Date:

Place:

Name:

Designation:

Seal